



**ISO 27001 – Its all about the CIA**

# Why?

## Remember the benefits:

- ✓ Keeps confidential information secure
- ✓ Provides customers with confidence in how you manage risk
- ✓ Allows for secure exchange of information
- ✓ Ensure you are meeting legal obligations
- ✓ Manages and minimises exposure to risk
- ✓ Brings a culture of security
- ✓ Protects the company, assets, shareholders and directors.
- ✓ Provides a competitive advantage
- ✓ Enhanced customer satisfaction
- ✓ Consistency in delivery of service
- ✓ Enhances cyber security

# What?

Information security management is about preserving the **confidentiality, integrity** and **availability** of information and any associated information processing facilities.

It ensures **business continuity** by minimizing business damage by preventing and reducing the impact of security incidents.

- **Confidentiality** – Information is not made available or disclosed to unauthorised individuals, entities or processes.
- **Integrity** – safeguarding the accuracy and completeness of information.
- **Availability** – ensuring the accessibility and usability of information upon demand by an authorised entity.





**What are your biggest challenges??**

## Common challenges

- Cultural change
- Lack of buy-in from Senior Management
- Understanding the concepts
- Overcomplicating the process
- 'its not relevant to us'
- Staff competence
- Risk Assessment and Treatment





**Do you have these data management processes?**

## New policies

- Over the next couple of weeks the following policies will be published. Please remember that these relate to the security of information,
  - Acceptable Use Policy
  - Access Control Policy
  - Backup Policy
  - Change Management Policy
  - Data Protection Policy
  - Encryption Policy
  - Equipment Security Policy
  - Exchange of Information Policy
  - Hiring and Termination Policy
  - Information Classification, labelling and handling Policy
  - Management of Removal Media Policy
  - Network Management and Security Policy
  - Patch Management and Software Update Policy
  - Physical Security Policy



**How mature is your data management strategy?**



## Top tips

- Increased awareness around information security:
  - Clear desk and Lock screen
  - Encrypted laptops
  - No tailgating
  - Train, communicate and re-train
- Enhanced management of changes:
  - Infrastructure changes
  - Access changes New starters, leavers and role changes
  - Operational changes
- Management of Security Incidents:
  - Potential and nr miss – Security Incident Issue; tie in with GDPR
- Strict Supplier Management:
  - New or changing suppliers
- Use building blocks



Any questions?

