

Our privacy policy

Our software reduces compliance burden associated with regulations and standards:



Welcome to our privacy policy



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Our mission is to share with you insights from both our internal teams and thought leaders which will help you to improve governance, risk and compliance (GRC) in your business.

Qualsys is responsible for controlling personal data it receives under the General Data Protection Regulation and is subject to regulatory enforcement powers of the European Union and ICO.

This Privacy Policy governs our data collection, processing and usage practices used on our website www.qualsys.co.uk and qualsys.eqms.co.uk. It also describes your choices regarding use, access and correction of your personal information.

Information we collect, and how

Our company collects the following data:

- Name
- Email address
- Company
- IP address
- Geographical information
- Contact details
- Payment information

We collect and process payment information from you when you purchase any materials from our online marketplace, including credit card numbers and billing information, using third party PCI-compliant service providers. Except for this, we do not collect sensitive information from you.

You directly provide Qualsys with the majority of the data we collect. We collect and process data when you:

- Register online or make an online enquiry
- Voluntarily complete one of our surveys
- Use or view our website via your browser's cookies
- Are tracked via Google Analytics

How we use and store your information

Qualsys collects your data so that we can carry out the following activities:

- Respond to your enquiry
- Provide you information and guidance as requested
- Process an order
- Manage your account
- Provide agreed services and products
- Provide industry-specific publications such as blog articles
- Make you aware of any events that may be of interest
- Analyse website traffic for industry trends

Qualsys will not sell, share or rent your personal information to any third party or use your e-mail address for unsolicited mail.

Any emails sent by Qualsys will only be in connection with the provision of agreed services and products.

Qualsys store your data on securely hosted servers in ISO 27001:2013 certified data centres within the UK.

Data is retained as long as we consider it useful in contacting you, or as needed to comply with our legal obligations. Qualsys will happily remove any data upon request.

Security

We use a variety of security technologies to protect your information from unauthorised parties. Qualsys is ISO 27001-certified, and our website is also protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Use of personal information

We will never sell your personal information to any third party. Personal information is used to improve browsing experience, send information to you, or send you marketing communications relating to our business or carefully selected partner businesses.

Use of navigational information

We use navigational information to operate and improve our website. For example, we use Google Analytics to see what content is being read so that we can learn what our readers like.

Cookies

We use cookies to help your online experience. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you. These are a convenience feature to save you time. The cookie tells the server that you have returned to a specific page.

For example, when you submit a form, your desktop will remember that you have already filled in the form so you won't need to do it again. You have the ability to accept or decline cookies. You can usually modify your browser settings to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of our website.

Qualsys keeps track of the pages you visit so we can understand what works and what doesn't. This also enables us to customise your content.

Customer testimonials and comments

We post customer testimonials and comments on our website which may contain personal information. We obtain each customer's consent via signature prior to posting the customer's name and testimonial.

Your rights

Qualsys would like to make you fully aware of your data protection rights. Every user is entitled to the following:

1.1 Right to information

You have the right to ask Qualsys Ltd for information about what personal data is being processed and the rationale for such processing.

1.2 Right to access

You have the right to access your personal data that is being processed. This request provides the right for you to see or view your own personal data, as well as to request copies of your personal data.

1.3 Right to rectification

You have the right to request for modifications to your personal data in case you believe the personal data is not up to date or accurate.

1.4 Right to withdraw consent

You have the right to withdraw previously given consent for processing of your personal data for a purpose. The request would then require Qualsys to stop the processing of the personal data that was based on the consent provided earlier.

1.5 Right to object

You have the right to object to the processing of your personal data under certain circumstances.

1.6 Right to object to automated processing

You have the right to object to a decision based on automated processing.

1.7 Right to be forgotten or the right to erasure

You have the ability to ask for the deletion of your data. This will generally apply to situations where a customer relationship has ended. It is important to note that this is not an absolute right and depends on your retention schedule and retention period in line with other applicable laws.

1.8 Right for data portability

You have the right to ask for transfer of your personal data. When doing so, the personal data must be provided or transferred in a machine-readable electronic format.



Marketing

Qualsys would like to send you information regarding our or our partners' products and services that we think you may like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Qualsys from contacting you for marketing purposes.

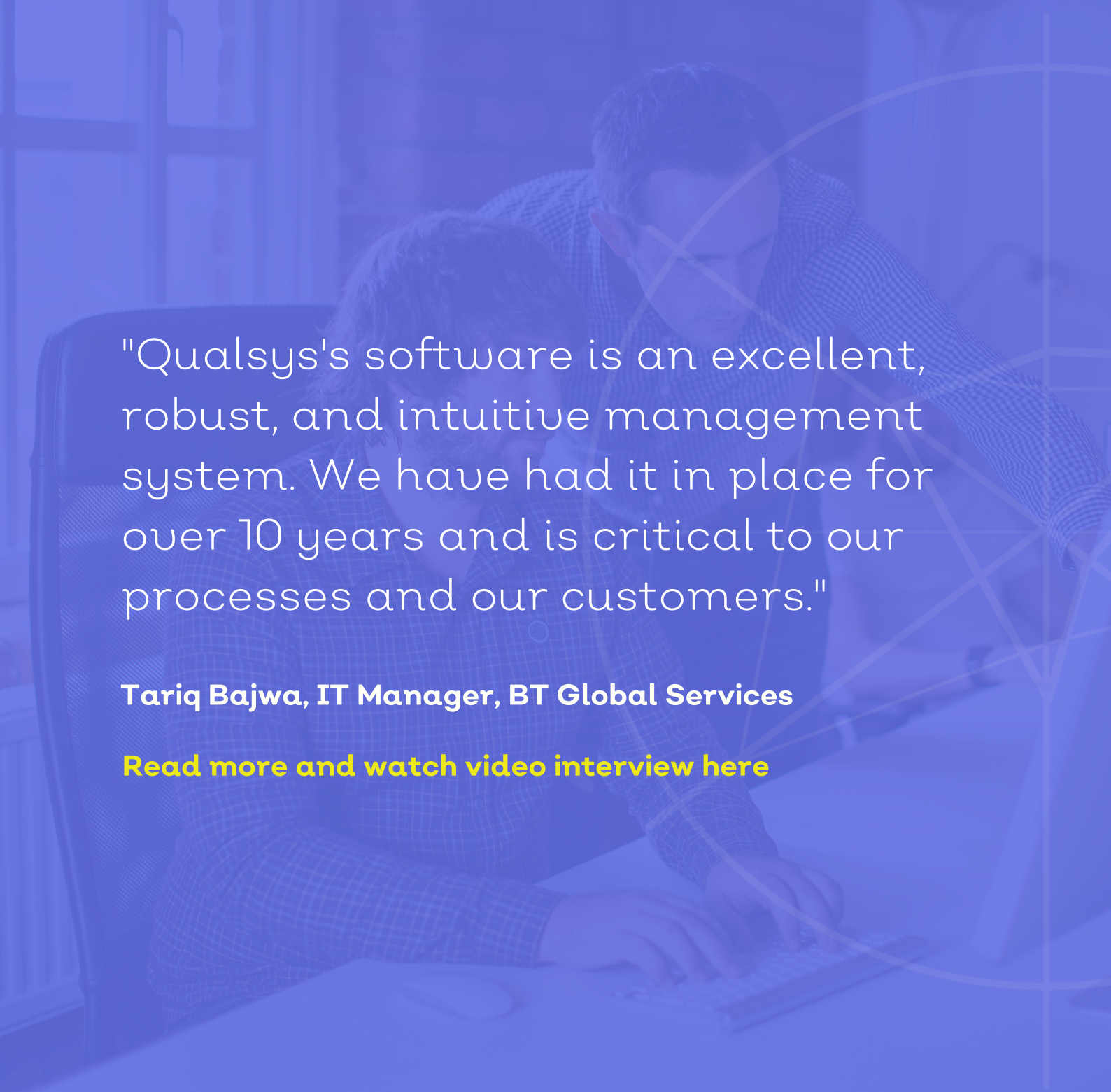
If you wish to no longer receive marketing, please let us know using the contact details at the end of this policy, or by clicking on the 'unsubscribe' links provided in marketing communications.



Changes to our privacy policy

This privacy policy is under constant review.

Please note that our website may contain links to other websites. This Privacy Policy applies ONLY to our website so if you do follow a link to another website you should make sure you read and understand their Privacy Policy.



"Qualsys's software is an excellent, robust, and intuitive management system. We have had it in place for over 10 years and is critical to our processes and our customers."

Tariq Bajwa, IT Manager, BT Global Services

[Read more and watch video interview here](#)

Contact details

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ICO Data Protection Public Registration
Number: ZA268638

Qualsys Ltd is registered in England and Wales,
Number: 03022323

Talk to us

Questions about our privacy policy?
Talk to a domain expert today by
calling or emailing us.

